



Frederick County Health Department

Size: 300 staff Population served: ~ 240,000

Team Members: Quality Improvement

Story Board for:

Community Health Service Quality Improvement Team:

Lori Schiffhauer, Tracey Leef, Darlene Armacost, and Donna Devilbiss

Public Health
Prevent. Promote. Protect.

Plan

Identify an opportunity and Plan for Improvement

1. Develop AIM Statement

To improve the percentage of Frederick County Health Dept. (FCHD) employees who will obtain influenza vaccination from 82.3% to 85% from 8/1/12-12/1/12.



2. Assemble the Team

Team Members: Lori, Tracey, Darlene & Donna

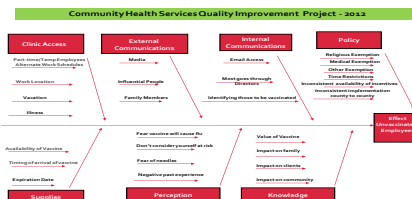
3. Examine the Current Approach

In 2011: FCHD receives DHMH Policy on Influenza Vaccination for DHMH Facilities and Local Health Departments

- DHMH policy received 11/1/11 : all FCHD activities must be completed between 11/1/11 and 12/1/11
- FCHD develops Influenza Control Policy and shares with all staff
- FCHD Employee Health Nurse notifies staff of policy
- Staff notified of 5 employee influenza clinics – injectable vaccine available only
- Staff notified that they need to provide documentation of vaccination elsewhere

4. Identify Potential Solutions

- #1 Early Planning
- #2 Improve Communication with staff



5. Develop an Improvement Theory

In 2012: Q. I. Team met in June to plan for upcoming influenza season and developed the following plan:

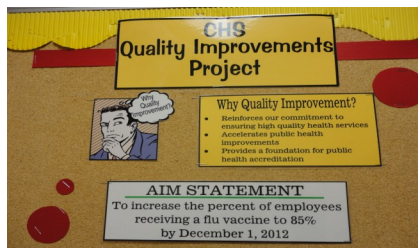
- Alert staff early to obtain documentation from outside influenza providers
- Offer vaccine during 9 clinics, varying times and at 3 division staff meetings
- Apply for incentive grant from MD Partnership for Prevention
- Purchase intra-nasal in addition to injectable vaccine

Do

Test the Theory for Improvement

6. Test the Theory

- Improvement Theory implemented
- Progress monitored throughout CHS Division via 2 identical bulletin boards in staff offices on both floors of the building



Study

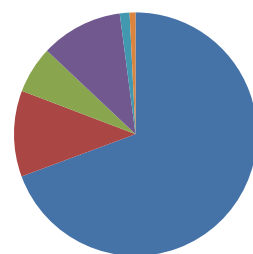
Use Data to Study Results of the Test

7. Study the Results

2012-2013 Influenza Season

387 Total FCHD Employees
335 Received Influenza Vaccination

50 Declinations
Percentage
Vaccinated: 86.5%



- Injectables received at FCHD - 267
- FluMist received at FCHD - 44
- Vaccinated at other Sites - 24
- Declined-Other - 42
- Declined - Religious Objections - 5
- Declined-Medical - 3

Act

8. Decide next steps: Adopt, Adapt, or Abandon

We will adopt the Implementation Plan for 2013

The only variable is that the incentive grant may not be available in 2013

9. Establish Future Plans

GOAL: Maintain 85% vaccination rate in 2013

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